NIHRACS GP Clinic Update

NORFOLK ISLAND HEALTH & Residential Aged Care Service

Current as at 14/12/2023

GP Clinic

Norfolk Island GP Clinic aims to provide comprehensive coordinated healthcare services promoting health and wellbeing as well as managing illness.
We are asking visitors and patients to self-identify respiratory symptoms and phone ahead instead of presenting face to face.

Hours of Operation

Monday - Friday	8.30am – 5pm
Saturday & Sunday	Closed

Please call 24134 for appointments only during opening hours.

Walk-ins

The GP Clinic operates on an appointment basis. Walk-ins are accepted, however there may be an unavoidable wait as priority is given to patients who have a booked appointment with their Doctor. All patients should present to reception with their current Medicare Card. At times you may experience a waiting period due to doctors tending to urgent or complex medical issues. We apologise for any inconvenience.

How long should you book your appointment for?

Most appointments with your GP only require 15 minutes. If you have multiple issues or you think they are complex and will require extensive discussion, please let our receptionist know that you would like a ***long appointment***. This will ensure you have the time needed with your GP and will assist us in managing the GPs time and patient flow.

Antenatal Clinic

The GP Clinic welcomes midwife Emma Bjornsson.

Consulting Days are:	Tuesday – 12.00 Noon to 4.-00 pm
	Thursday – 9.00 am to 1.00 pm

Please call the GP Clinic on 24134 and book an appointment.

Child Health Clinic

This clinic will resume in 2024. Please keep watching this space for an update on clinic hours.

Thank you to Lianne Jones for providing a great service to the community of Norfolk Island.

SCRIPTS

Please check your medication to see if you need a new script
If you need a new script- ring a head of time to make a booking

If you are on regular medications please allow adequate time for your script renewal as we are not always able to offer same day appointments.

TEST RESULTS & REFFERALS

Test results can be obtained in a booked consultation. Referrals to specialists must be made during a consultation.

Unable to Attend

Please notify us as soon as you can if you are unable to make your appointment time. This allows us to offer the time to another patient. A quick phone call if you are running late also allows for better management of our patient times.

VISITING SPECIALISTS

Visiting specialist services will resume in the new year

The GP Clinic will call all patients who have been triaged by the Specialist to confirm an appointment.