

NIHRACS GP Clinic Update

Current as at 26/04/2024

GP Clinic

Norfolk Island GP Clinic aims to provide comprehensive coordinated healthcare services promoting health and wellbeing as well as managing illness.

NIHRACS recognises the value of every patient/doctor relationship. Every effort is made to enable you to see the doctor of your choice. On an occasion where you are seen by another doctor within the GP Clinic, our records support good communication and continuity of care.

Hours of Operation

Monday - Friday	8.30am – 5pm
Saturday & Sunday	Closed

Please call 24134 for appointments only during opening hours.

Walk-ins

The GP Clinic operates on an appointment basis. Walk-ins are accepted, however there may be an unavoidable wait as priority is given to patients who have a booked appointment with their Doctor. All patients should present to reception with their current Medicare Card. At times you may experience a waiting period due to doctors tending to urgent or complex medical issues. We apologise for any inconvenience.

SCRIPTS

Please check your medication to see if you need a new script
If you need a new script-
ring a head of time to make a booking

If you are on regular medications please allow adequate time for your script renewal as we are not always able to offer same day appointments.

TEST RESULTS & REFERRALS

Test results can be obtained in a booked consultation. Referrals to specialists must be made during a consultation.

How long should you book your appointment for?

Most appointments with your GP only require 15 minutes. If you have multiple issues or you think they are complex and will require extensive discussion, please let our receptionist know that you would like a long appointment. This will ensure you have the time needed with your GP and will assist us in managing the GPs time and patient flow.

Unable to Attend

Please notify us as soon as you can if you are unable to make your appointment time. This allows us to offer the time to another patient. A quick phone call if you are running late also allows for better management of our patient times.

Antenatal Clinic

The GP Clinic welcomes midwife Emma Bjornsson.
Consulting Days are:

- Tuesday – 12.00 Noon to 4.00 pm
- Thursday – 9.00 am to 1.00 pm

Child Health Clinic

NIHRACS Child Health Clinic Monday - Friday 9am to 4pm. This clinic is for 0 – 5 year olds and includes: Developmental Assessment, Baby Growth Checks, Emotional and Social Development, Breastfeeding Support, Settling/Sleep Support and Introducing solids.

The Child Health Clinic nurse is available for home visits for all new Mums and Dads until baby is 6 weeks old, (or longer where needed). This is a great service and assists new parents and babies with the transition back to home.

VISITING SPECIALISTS

Lisa Wilkes (Podiatry)
27.05.24-31.05.24

The GP Clinic will call all patients who have been triaged by the Specialist to confirm an appointment.